

## IMPORTANT NOTICE

### COVID-19 WARNING

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and Guests with underlying medical conditions are especially vulnerable.

By visiting Walt Disney World® Resort, you voluntarily assume all risks related to exposure to COVID-19.

Help keep each other healthy.

### HEALTH AND SAFETY REMINDERS

Check our Know Before You Go page at [disneyworld.com/updates](http://disneyworld.com/updates) for the most up-to-date information. Please note that health and safety measures, policies and operational guidelines are subject to change.

## TIPS & INFORMATION

### GUEST RELATIONS

Please visit Guest Relations located inside City Hall for:

- Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance
- Services for Guests with Disabilities
- Services for International Guests
- Lost and Found

To report a lost item, please visit [disneyworld.com/lostandfound](http://disneyworld.com/lostandfound).

### PAYMENT OPTIONS



Walt Disney World® Resort accepts Disney® Visa® Cards, Disney Rewards Redemption Card, Disney Gift Card, Visa®, Mastercard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks and cash.

### PARK RULES

Please comply with Park rules, signs and instructions, including but not limited to:

- All persons and bags are subject to screening.
- Proper attire is required.
- No smoking, including vaping, allowed in Theme Parks and Water Parks. Designated smoking areas are located outside Park entrances.
- The following are strictly prohibited:
  - Firearms, ammunition, knives and weapons, or objects that appear to be weapons
  - Alcohol, marijuana (including marijuana-enriched products) and any illegal substances
  - Strollers larger than 31" x 52" and any types of wagons
  - Pets or other animals, except service animals (i.e. dogs and miniature horses)
- Disney reserves the right to require a Guest to leave if they are:
  - Using profanity or offensive language towards our Cast Members or other Guests
  - Violating any other Park rules

Additional details and a complete listing of Park rules are available for viewing at [disneyworld.com/rules](http://disneyworld.com/rules) or at Guest Relations.



Parks, attractions and other offerings subject to availability, closures, weather conditions, and change or cancellation without notice or liability.

## GUESTS WITH DISABILITIES

# Magic Kingdom®

## GUIDEMAP



WALT DISNEY WORLD 50  
THE WORLD'S MOST MAGICAL CELEBRATION

	MOBILITY DISABILITIES	VISUAL DISABILITIES	HEARING DISABILITIES
<b>Guest Amenities Available for Rent or Deposit</b>	<p>Wheelchairs and Electric Conveyance Vehicles (ECVs) are available for rent at any of the four Parks. Available on a first-come, first-served basis and may not be transferred from Park to Park.</p> <p><b>Park Hopping Options</b> If you plan to visit more than one Park on the same day, retain your deposit ticket from the first Park. You will be able to obtain a replacement wheelchair or ECV the same day, if available, at the next Park at no additional charge.</p>	<p><b>Braille Guides</b> Printed in Braille and large print text to provide an overview of the Theme Park.</p> <p><b>Portable Tactile Maps</b> Provides a tactile representation of building boundaries, walkways, and landmarks for each area of the Theme Parks. Presented in a booklet format.</p> <p><b>Audio Description</b> Utilizes Disney's Handheld Device to provide supplemental audio information and narration at specific attractions and outdoor locations via an interactive audio menu.</p> <p>Amenities available for \$25 refundable deposit.</p>	<p><b>Assistive Listening</b> Utilizes Disney's Handheld Device to amplify sound through headphones or induction neck loop at specific attractions.</p> <p><b>Handheld Captioning</b> Utilizes Disney's Handheld Device to display text at select attractions.</p> <p><b>Theater Captioning</b> Many theater-type attractions now offer Handheld Captioning.</p> <p><b>Video Captioning</b> Caption-ready monitors designated with a "CC" symbol can be activated by remote control built into Disney's Handheld Device.</p> <p>Amenities available for \$25 refundable deposit.</p>
<b>Rental Location</b>	Wheelchair Rental Shop inside the Main Entrance	Guest Relations <i>See map inside for location.</i>	Guest Relations <i>See map inside for location.</i>
<b>Complimentary Amenities and Services for use at the Park</b>	<p><b>Wheelchair Replacement Location</b></p> <ul style="list-style-type: none"> <li>• Big Al's</li> <li>• Buzz Lightyear's Space Ranger Spin Photos</li> </ul> <p><b>Companion Restrooms</b> <i>See map inside for locations indicated with ♿.</i></p>	<p><b>Stationary Braille Maps</b> Large print maps with Braille overlay and raised graphics to highlight key landmarks and attractions. Located in the Guest Relations Lobby and near The Plaza Restaurant.</p>	<p><b>Written Aids</b> Packets containing dialogue, narrations, flashlights, pen and paper are available at or near performance areas or entrances for most shows and attractions.</p>
<b>More Options</b>	<p><b>Electric Conveyance Vehicles (ECVs)</b> Limited number available on a first-come, first-served basis at the rental location.</p> <p>Must be 18 years of age or older to rent ECVs.</p> <p>RESERVATIONS MAY NOT BE MADE IN ADVANCE. Available on a same-day basis and may only be used in the Park where they are rented. Your ECV will be held if you wish to leave and return to the same Park.</p>	<p>For additional information about Theme Park services and options, please visit Guest Relations. You may also obtain information, including show times and details about restaurant menus, by calling 407-827-7935.</p>	<p>Hosts with basic abilities in Sign Language can be identified with the appropriate language pin on their nametag.</p> <p><b>Sign Language Interpretation</b> Available at Magic Kingdom Park on Mondays and Thursdays. Schedules are available at Guest Relations that list specific interpreted show times for all Walt Disney World® Theme Parks.</p> <p>For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 407-824-4321 [voice].</p>
<b>Safety in the Park</b>	<p><b>Mobility Scooters/ECVs</b> Please keep your speed to the walking speed of those around you.</p> <p>Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food &amp; beverage locations.</p> <p>Park your device in safe locations clear from walkways and stairs.</p> <p><b>Evacuation</b> In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance.</p> <p><b>Transfers</b> Some attractions require Guests to transfer from their wheelchairs to the attraction. Cast Members are not permitted to physically lift Guests in the transfer.</p>	<h2>SERVICE ANIMALS</h2>	
		<p>Service animals, defined as any dog or miniature horse trained to do work or perform tasks for the benefit of an individual with a disability, must be under the control of the owner at all times and should remain on a leash or in a harness. Cast Members are not able to take control of service animals.</p> <p><b>Service Animal Restrictions</b> Due to the nature of some attractions, service animals may not be permitted to ride. At these locations, please inquire with a Cast Member about available options including a Rider Switch with a member of your party or a portable kennel.</p> <ul style="list-style-type: none"> <li>• The Barnstormer</li> <li>• Big Thunder Mountain Railroad®</li> <li>• Peter Pan's Flight®</li> <li>• Seven Dwarfs Mine Train</li> <li>• Space Mountain®</li> <li>• Splash Mountain®</li> </ul>	
		<p>Guests with service animals should check with a host for attraction and boarding information at the following attractions:</p> <ul style="list-style-type: none"> <li>• Prince Charming Regal Carrousel</li> </ul> <p><b>Service Animal Relief Areas</b></p> <ul style="list-style-type: none"> <li>• Adventureland®: Adjacent to Pirates of the Caribbean®</li> <li>• Frontierland®: Near Big Thunder Mountain Railroad</li> <li>• Liberty Square: Behind Liberty Tree Tavern</li> <li>• Fantasyland: Near The Barnstormer</li> <li>• Tomorrowland®: Near Space Mountain Restrooms</li> </ul> <p><b>Kennel</b> For information and reservations, call 877-493-9738.</p>	

Please contact a Cast Member for information and assistance.

### Specialty Lighting Effects/Photosensitivity

Specialty lighting and other visual effects are used extensively throughout the Walt Disney World Resort. These effects include strobe lights and other effects such as simulated lightning, explosions and chaser lights.

### Magnetic Fields

Common equipment, such as electric motors and radios, that produce electric and magnetic fields are utilized extensively throughout the world and also within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers.

### Special Effects

Special effects, including theatrical smokes, fog, snow and bubbles, are used at select Walt Disney World Resort attractions, shows and special events. All special effects are produced using products that have been proven to be safe in these applications.

### BEYOND MAGIC KINGDOM PARK

**Resorts/Special Reservations** Disney Resort hotels offer special equipment and facilities for Guests with disabilities. For information specific to individual Resorts, please call Walt Disney World® Resort Special Reservations at 407-939-7807 [voice].

For accessibility information and accommodations for the following locations:

**Water Parks** Please visit Guest Services at the entrances of both Disney's Water Parks.

**Disney Springs®** Please visit Guest Relations at the Welcome Center at Disney Springs® Town Center.

**NOTE:** If you or any member of your party have questions regarding the above, you may speak with a Guest Relations Cast Member for details.





**FRONTIERLAND**

**FANTASYLAND**

**LIBERTY SQUARE**

**ADVENTURELAND**

**TOMORROWLAND**

**MAIN STREET, U.S.A.**

NOW PROGRAMMING  
**TRON**  
LIGHTCYCLE/RUN



**ENTERTAINMENT**

**NEW!** Mickey's Celebration Cavalcade  
**NEW!** Disney Adventure Friends Cavalcade  
**ENHANCED!** Mickey's Magical Friendship Faire  
**Disney Festival of Fantasy Parade**  
**NEW!** Beacon of Magic Available most nights.  
**NEW!** Disney Enchantment  
Presented by Pandora® Jewelry  
See My Disney Experience for show times.

Express Monorail to Parking Lot at the Transportation and Ticket Center

Monorail to Magic Kingdom® Resorts

Boats to Magic Kingdom Resorts

Ferryboat to Parking Lot at the Transportation and Ticket Center

Buses to Disney Theme Parks and Disney Resort hotels









# THE WORLD'S MOST \*MAGICAL\* CELEBRATION


Create unforgettable memories to last a lifetime with *Walt Disney World Resort 50th Anniversary* celebration offerings!


For all 50th anniversary celebration offerings, including food & beverage items, merchandise collections and more, visit [disneyworld.com/50guide](http://disneyworld.com/50guide).


## TRANSPORTATION


 **MONORAIL TRANSPORTATION** Available to the Transportation and Ticket Center, Disney's Contemporary Resort and Disney's Grand Floridian Resort & Spa. Monorail Transportation to EPCOT® is available via transfer at the Transportation and Ticket Center.

 **RESORT BUS SERVICE** Available to most Disney Resort hotels, EPCOT, Disney's Hollywood Studios® and Disney's Animal Kingdom® Theme Park.

 **FERRYBOAT SERVICE** Available to the Transportation and Ticket Center.




 **WATERCRAFT SERVICE** Available to Disney's Polynesian Village Resort, Disney's Grand Floridian Resort & Spa, Disney's Fort Wilderness Resort & Campground and Disney's Wilderness Lodge.

 **WALKING PATH** Available to Disney's Contemporary Resort and Disney's Grand Floridian Resort & Spa.

 **RIDESHARE** Hosted by Lyft Available for all services in the designated pickup area at the Transportation and Ticket Center.

## ACCESSIBILITY AND MOBILITY


**Courtesy Wheelchairs** Complimentary wheelchairs are available for travel to and from the accessible parking lot and the nearest wheelchair rental location. These courtesy blue wheelchairs are not permitted for use inside the Theme Parks.

**Restrooms and Companion Restrooms** Restrooms at the Theme Parks, designated by , offer facilities designed for access by Guests with mobility disabilities. Companion-assisted restroom facilities, designated by , are also available at many locations in each Theme Park. Theme Park First Aid locations, designated by , have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs.

### Accessible Transportation

The following options are available for Guests in wheelchairs or ECVs:

- **Watercraft and Ferryboat** access varies depending on the type of watercraft and existing conditions.
- **Buses** can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard.
- **Monorail** system can be accessed by elevators and/or ramps, at the Transportation and Ticket Center, Magic Kingdom Park, Disney's Grand Floridian Resort & Spa and Disney's Contemporary Resort.

**Viewing Areas**  Some show areas have designated viewing areas for Guests with disabilities. These areas are filled on a first-come, first-served basis. Plan to arrive early, as space is limited. Viewing spaces cannot be reserved or guaranteed. Parties larger than six may be asked to separate and reunite afterwards.

**Dining and Shopping Locations** Some counter-service and merchandise locations have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

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