IMPORTANT NOTICE

A COVID-19 WARNING

An inherent risk of exposure to COVID-19 exists in any public place where people are present. COVID-19 is an extremely contagious disease that can lead to severe illness and death. According to the Centers for Disease Control and Prevention, senior citizens and Guests with underlying medical conditions are especially vulnerable.

By visiting Walt Disney World® Resort, you voluntarily assume all risks related to exposure to COVID-19.

Help keep each other healthy

HEALTH AND SAFETY REMINDERS

Check our Know Before You Go page at disneyworld.com/updates for the most up-to-date information. Please note that health and safety measures, policies and operational guidelines are subject to change.

TIPS & INFORMATION

GUEST RELATIONS

Please visit Guest Relations located inside City Hall for:

- . Questions and Concerns
- Ticket Upgrades
- Separated Guest Assistance
- · Services for Guests with Disabilities
- · Services for International Guests
- . Lost and Found
 - To report a lost item, please visit disneyworld.com/lostandfound.

PAYMENT OPTIONS



Walt Disney World® Resort accepts Disney® Visa® Cards, Disney Rewards Redemption Card, Disney Gift Card, Visa®, Mastercard®, Discover®, American Express®, Diners Club®, JCB®, traveler's checks and cash.

PARK RULES

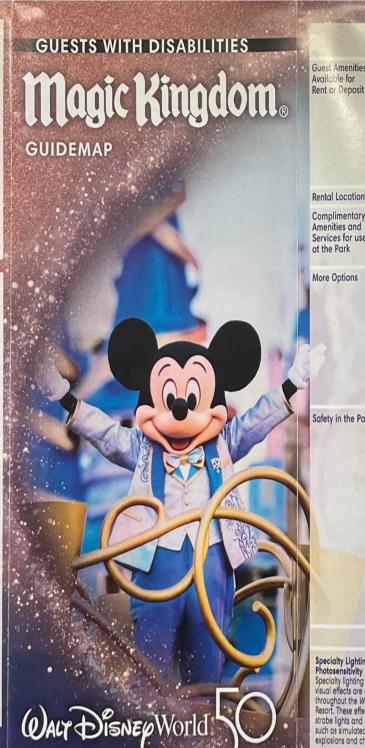
Please comply with Park rules, signs and instructions, including but not

- · All persons and bags are subject to screening.
- · Proper attire is required.
- · No smoking, including vaping, allowed in Theme Parks and Water Parks. Designated smoking areas are located outside Park
- . The following are strictly prohibited:
 - Firearms, ammunition, knives and weapons, or objects that appear to be weapons
- Alcohol, marijuana (including marijuana-enriched products) and any illegal substances
- Strollers larger than 31" x 52" and any types of wagons
- Pets or other animals, except service animals (i.e. dogs and
- Disney reserves the right to require a Guest to leave if they are:
- Using profanity or offensive language towards our Cast Members
- Violating any other Park rules

Additional details and a complete listing of Park rules are available for viewing at disneyworld.com/rules or at Guest Relations.



Parks, attractions and other offerings subject to availability. closures, weather conditions, and change or concellation without notice or liability



MOBILITY

Guest Amenities Available for Rent or Deposit

Wheelchairs and Electric Conveyance Vehicles (ECVs) are available for rent at any of the four Parks. Available on a first-come, first-served basis and may not be transferred from Park to Park.

Park Hopping Options If you plan to visit more than one Park on the same day, retain your deposit ticket from the first Park. You will be able to obtain a replacement wheelchair or ECV the same day, if available, at the next Park at no additional

Wheelchair Rental Shop inside the Main Entrance

Complimentary Amenities and Services for use at the Park

Wheelchair Replacement Location

Electric Conveyance Vehicles (ECVs)

· Buzz Lightyear's Space Ranger Spin Photos

Companion Restrooms See map inside for locations indicated with (51)

Limited number available on a first-come, firstserved basis at the rental location. Must be 18 years of age or older to rent ECVs.

RESERVATIONS MAY NOT BE MADE IN ADVANCE. Available on a same-day basis and may only be used in the Park where they are rented. Your ECV will be held if you wish to leave and return to the same Park.

VISUAL

Braille Guides Printed in Braille and large print text to provide an overview of the Theme Park.

Portable Tactile Maps Provides a tactile representation of building boundaries, walkways, and landmarks frir each area of the Theme Parks. Presented in a booklet format.

Audio Description District Disney's Handheld Device to provide supplemental audio information and narration at specific attractions and outdoor locations via an interactive audio menu.

Amenities available for \$25 refundable deposit.

landmarks and attractions. Located in the Guest

Relations Lobby and near The Plaza Restaurant.

For additional information about Theme Park

calling 407-827-7935.

Guest Relations | | See map inside for location.

Written Aids Packets containing dialogue, narrations, Stationary Brail e Maps Large print maps with Braille overlay and raised graphics to highlight key

flashlights, pen and paper are available at or near performance areas or entrances for most shows

HEARING

Assistive Listening 77 Utilizes Disney's Handheld

Device to amplify sound through headphones or

Handheld Captioning HC Utilizes Disney's Handheld

Theater Captioning Many theater-type attractions now

induction neck loop at specific attractions.

Device to display text at select attractions.

Video Captioning CC Caption-ready monitors

Amenities available for \$25 refundable deposit.

Guest Relations | See map inside for location

designated with a "CC" symbol can be activated by

emote control built into Disney's Handheld Device.

offer Handheld Captioning.

Hosts with basic abilities in Sign Language can be identified with the appropriate language pin on their services and options, please visit Guest Relations. You may also obtain information, including show times and details about restaurant menus, by

Sign Language Interpretation 💽 Available at Magic Kingdom Park on Mondays and Thursdays. Schedules are available at Guest Relations that list specific interpreted show times for all Walt Disney World' Theme Parks.

For future visits to request confirmation of our interpreted performance schedule OR to request interpretation for other special events and shows, call a minimum of 14 days in advance at 407-824-4321 [voice]

Safety in the Park

Mobility Scooters/ECVs

Please keep your speed to the walking speed of those around you.

Adjust and lower speed while maneuvering through enclosed spaces like restrooms, merchandise and food & beverage locations.

Park your device in safe locations clear from walkways and stairs.

Evacuation

In the event of an evacuation, Guests may be required to walk certain distances and navigate stairs or narrow walkways. In this case, please have a member of your party assist you, or wait in a vehicle for assistance.

Some attractions require Guests to transfer from their wheelchairs to the attraction. Cast Members are not permitted to physically lift Guests in the transfer.

SERVICE ANIMALS

Service animals, defined as any dag or miniature horse trained to do work or perform tasks for the benefit of an individual with a disability, must be under the control of the owner at all times and should remain on a leash or in a harness. Cast Members are not able to take control of service animals.

Service Animal Restrictions Due to the nature of some attractions, service animals may not be permitted to ride. At these locations, please inquire with a Cart Member about available options including a Rider Switch with a member of your party or a portable kennel.

- . The Barnstorm
- · Big Thunder N puntain Railroad
- · Peter Pan's Flight
- · Seven Dwarfs Mine Train
- · Space Mountain® · Splash Mountain

- Guests with service animals should check with a host for attraction and boarding information at the following • Prince Charming Regal Carrousel

Service Animal Relief Areas

- . Adventureland®: Adjacent to Pirates of the Caribbean®
- Frontierland*: Near Big Thunder Mountain Railroad
- . Liberty Square: Behind Liberty Tree Tovern
- · Fantasyland: Near The Barnstormer
- * Tomorrowland®: Near Space Mountain Restrooms

For information and reservations, call 877-493-9738.

Please contact a Cast Member for information and assistance.

Specialty Lighting Effects/ Photosensitivity

Specialty lighting and other throughout the Walt Disney World Resort. These effects include strobe lights and other effects such as simulated lightning. explosions and chaser lights.

Magnetic Fields

Common equipment, such as electric motors and radios, that produce electric visual effects are used extensively and magnetic fields are utilized extensively throughout the world and also within our Resorts. These fields are generally no greater than you would experience in any urban environment or may be exposed to through common household appliances such as vacuum cleaners and hair dryers.

Special Effects

Special effects, including theatrical smokes, fog, snow and bubbles, are used at select Walt Disney World Resort attractions, shows and special events. All special effects are produced using products that have been proven to be safe in these applications.

BEYOND MAGIC KINGDOM PARK

Resorts/Special Reservations Disney Resort hotels offer special equipment and facilities for Guests with disabilities. For information specific to Individual Resorts, please call Walt Disney World* Resort Special Reservations at 407-939-7807 [vaice].

For accessibility information and accommodations for the following locations:

Water Parks Please visit Guest Services at the entrances of both

Dianey Springs* Please visit Guest Relations at the Welcome Center at Disney Springs* Town Center.

THE WORLD'S MOST MAGICAL CELEBRATION NOTE: If you or any member of your party have questions regarding the above, you may speak with a Guest Relations Cast Member for details.



MAIN STREET, U.S.A.

GUEST SERVICES

 City Hall Guest Relations, Information, and Lost and Found. Mobility Access: Enter using ramp on LEFT.

* ATTRACTION

2 Town Square Theater See Mickey Mouse! Mobility Access: Enter using ramp on RIGHT.

VI DINING

3 Casey's Corner Hosted by Coca-Cola® (a)

The Crystal Palace & Mobility Access:
Enter using ramp on LEFT.

5 The Plaza Restaurant fb

6 Plaza Ice Cream Parlor Hosted by Edy's*

7 Main Street Bakery

B Tony's Town Square Restaurant to Mobility Access: Enter using ramp on RIGHT.

SHOPPING

9 Emporium to Pins

O Uptown Jewelers Featuring Pandora® Jewelry

11 Main Street Confectionery Hosted by Mars Wrigley 6

ADVENTURELAND'

* ATTRACTIONS

12 Swiss Family Treehouse (1)
Explore the treehouse inspired by the classic Disney film. Mobility Access: Abbreviated experience available for Guests using wheelchairs. Guests must enter through the attraction exit.

13 The Magic Carpets of Aladdin®

Aladdin®

Adventureland.

14 Jungle Cruise* (a) File (b) Set sail on a whimsical cruise through exotic rivers.

15 Walt Disney's Enchanted Tiki Room

(a) The (a) Watch tropical birds and colorful flowers come to life.

16 Pirates of the Caribbean® (A) Mrc (a) Mrc
Embark on a voyage to a time when pirates
ruled the seas. Mobility Access: See a Cast
Member for transfer information.

DINING

17 Spring Roll Snack Cart

18 Sunshine Tree Terrace 🗖

19 Jungle Navigation Co. LTD Skipper Canteen 他

20 Aloha Isle Hosted by DOLE® PACKAGED FOODS D

21 Tortuga Tavern

SHOPPING

22 Plaza del Sol Caribe Bazaar

FRONTIERLAND'

ATTRACTIONS

23 Splash Mountain® 1 40"/102 cm.
Enjoy a thrilling log flume ride through a whimsical world of classic characters.
Mobility Access: See a Cast Member for direction. Transfer Access Device available.

24 Big Thunder Mountain Railroad®

1 40"/102 cm.
Ride through a goldmining town on a runaway train. Mobility
Access: See a Cast Member for options.

Transfer Access Vehicle available.

25 Tom Sawyer Island
Brave this Mark Twain-inspired hideaway.

Mobility Access: Raft portion accessible for
Guests using wheelchairs.

26 Country Bear Jamboree & The an Have a knee-slappin' time with these singing bears.

Mobility Access: Enter through door on LEFT.

DINING

27 Golden Oak Outpost

28 Pecos Bill Tall Tale Inn and Cafe 🖟

29 Westward Ho

SHOPPING

30 Frontier Trading Post

LIBERTY SQUARE

* ATTRACTIONS

31 The Hall of Presidents () HC () Behold all the U.S. Presidents on stage together. 22 minutes. Mobility Access: Enter through door on RIGHT.

32 Liberty Square Riverboat (a)
Cruise the Rivers of America aboard the
Liberty Belle. Mobility Access: Enter through
exit on RIGHT or LEFT.

33 Haunted Mansion® (He) as P Take a spine-tingling tour of this dark, haunted estate. Mobility Access: Transfer Access Vehicle available. Contact a Cast Member for additional information.

M DINING

34 Liberty Tree Tavern to Mobility Access: Enter using ramp on LEFT.

35 The Diamond Horseshoe Do

36 Columbia Harbour House 🖟

37 Liberty Square Market

38 Sleepy Hollow 🖟

SHOPPING

39 Ye Olde Christmas Shoppe

40 Memento Mori

FANTASYLAND'

* ATTRACTIONS

41 Prince Charming Regal Carrousel (2) Ride this classic attraction. Mobility Access: See a Cast Member for options.

42 Mickey's PhilharMagic® & MR De De Me De

44 "It's a small world" (ক্রিড়েড) He () চা Take a boat tour around the globe. Mobility Access: Enter through designated wheelchair entrance.

45 Under the Sea~Journey of The Little Mermaid he waves for a splashy musical adventure.

46 The Barnstormer † 35"/89 cm. (3)
Take flight on this thrilling junior roller coaster.
Expectant mothers should not ride.

47 Dumbo the Flying Elephant® A Ride your favorite flying elephant. Mobility Access: Transfer Access Vehicle available.

48 Mad Tea Party S Spin around and around in a glant teacup. Mobility Access: Transfer Access Vehicle available.

The Many Adventures of Winnie the Pooh

Travel through the Hundred
Acre Wood in an oversized Hunny Pot.

Mobility Access: See a Cast Member for options and transfer information.

50 Seven Dwarfs Mine Train to 38"/97 cm.

Race and rock through a diamond mine on this family coaster. Expectant mothers should not ride. Mobility Access: Transfer Access Vehicle available.

51 Princess Fairytale Hall See some of your favorite Disney princesses!

DINING

52 Cinderella's Royal Table fb

53 Pinocchio Village Haus 🖟

54 Be Our Guest Restaurant fib

55 Gaston's Tavern

56 Prince Eric's Village Market

57 Cheshire Café Hosted by Minute Maid®

58 Storybook Treats

59 The Friar's Nook (a)

SHOPPING

60 Fantasy Faire Pins

61 Big Top Souvenirs

TOMORROWLAND'

* ATTRACTIONS

62 Tomorrowland Speedway

♣ I 32"/81 cm.; 54"/137 cm. to ride alone

Take a ride in your very own hot rod. Mobility
Access: Transfer Access Device available.

63 Space Mountain® ▲ 1 44"/112 cm. ♣ 36

Blast off on this coaster ride in the dark.

Mobility Access: See a Cast Member for options.

64 Astro Orbiter Plot your own spaceship high above Tomorrowland. Mobility Access: See a Cast Member for access to elevator.

66 Walt Disney's Carousel of Progress

Travel through the 20th century to see how technology has improved our way of life.

67 Buzz Lightyear's Space Ranger Spin®

→ → He → Fire lasers to defeat Zurg
in this shooting gallery-inspired game.

Mobility Access: See a Cast Member for
transfer information.

68 Monsters, Inc. Laugh Floor® © CC

Discover the power of laughter in this live comedy show with audience participation!

DINING

69 Cosmic Ray's Starlight Café
Hosted by Coca-Cola® (a)

70 Auntie Gravity's Galactic Goodies

71 Cool Ship Hosted by Coca-Cola®

72 Joffrey's Coffee & Tea Company®
73 The Lunching Pad 🖟

4 Tomorrowland Terrace Restaurant to Open seasonally.

5HOPPING
75 Star Traders

76 Ursa's Major Minor Mart



MY DISNEY EXPERIENCE APP
PRESENTED BY ATET Download the My
Disney Experience app from an app
store or visit mydisneyexperience.com on
your mobile browser to view operating
hours and show times.

LEGEND

♦|♦ Restrooms

Accessible Restrooms

Companion Restrooms

First Aid* Presented by AdventHealth

Automated External Defibrillators

Guest Relations

Baby Care Center

Service Animal Relief Areas

(A) Smoking Area

ATMs Presented by Chase

Stroller Rentals

Wheelchair Rentals

Locker Rentals

Fireworks Viewing for Guests with Disabilities

Physical Considerations

♦ Minimum Height Requirement

Must be ambulatory

May remain in wheelchair/ECV

Must transfer from wheelchair/ECV

Must transfer to standard wheelchair

Must transfer to standard wheelchair,

and then to ride vehicle

Sign Language
(available Mondays and Thursdays)

Visit Guest Relations for more information about:

Assistive Listening

HC Handheld Captioning
CC Video Captioning

am Audio Description

Mobile Food & Beverage Ordering

Mobile Dining Reservation Check-In & Walk-Up List

Disney PhotoPass* Photographers

Memory Maker Sales Center

Disney Vacation Club*

Information Center
Mobile Checkout

Disney Pin Trading Destination

*Emergency services available by calling 911.

Special Considerations for Attractions

Safety: Please abide by all safety warnings and notices.

Supervise children at all times. Children under age 7 years must be accompanied by a person age 14 years or older.

For your safety while on attractions, remain seated with hands, arms, feet and legs inside the vehicle. Supervise children.

All loose articles, such as mobile phones, hats/sunglasses and water bottles, should be securely stowed while riding or left with a non-riding member of your party. Items lost while riding attractions may not be immediately retrievable.

For your safety, do not attempt to retrieve lost articles in any area. Please see a Cast Member for assistance.

Physical considerations on designated attractions:

Warning! For safety, you should be in good health and free from high blood pressure, heart, book or neck problems, motion sickness, or other conditions that could be aggravated by this odventure. Expectant mothers should not ride.

THE WORLD'S MOST *MAGICAL* CELEBRATION

Create unforgettable memories to last a lifetime with Walt Disney World Resort 50th Anniversary celebration offerings!

For all 50th anniversary celebration offerings, including food & beverage items, merchandise collections and more, visit disneyworld.com/50quide.

TRANSPORTATION



MONORAIL TRANSPORTATION Available to the Transportation and Ticket Center, Disney's Contemporary Resort and Disney's Grand Floridian Resort & Spa. Monorail Transportation to EPCOT® is available via transfer at the Transportation and Ticket Center.



RESORT BUS SERVICE Available to most Disney Resort hotels, EPCOT, Disney's Hollywood Studios® and Disney's Animal Kingdom®



FERRYBOAT SERVICE Available to the Transportation and



WATERCRAFT SERVICE Available to Disney's Polynesian Village Resort, Disney's Grand Floridian Resort & Spa, Disney's Fort Wilderness Resort & Campground and Disney's Wilderness Lodge.



WALKING PATH Available to Disney's Contemporary Resort and Disney's Grand Floridian Resort & Spa.



RIDESHARE Hosted by Lyft Available for all services in the designated pickup area at the Transportation and Ticket Center.

ACCESSIBILITY AND MOBILITY

Courtesy Wheelchairs Complimentary wheelchairs are available for travel to and from the accessible parking lot and the nearest wheelchair rental location. These courtesy blue wheelchairs are not permitted for use inside the Theme Parks.

Restrooms and Companion Restrooms Restrooms at the Theme Parks, designated by (III), offer facilities designed for access by Guests with mobility disabilities. Companion-assisted restroom facilities, designated by (5.11), are also available at many locations in each Theme Park. Theme Park First Ald locations, designated by , have facilities with additional space and privacy for individuals who may need assistance from a member of their party with their personal care needs.

Accessible Transportation

The following options are available for Guests in wheelchairs or ECVs:

- · Watercraft and Ferryboat access varies depending on the type of watercraft and existing conditions.
- Buses can accommodate various types of wheelchairs and ECVs. The standard lift size is 30" x 48". The wheelchair or ECV must fit the lift without being forced and be securely fastened in the restraints. We recommend that Guests using ECVs transfer to a bus seat while onboard
- · Monorail system can be accessed by elevators and/or ramps, at the Transportation and Ticket Center, Magic Kingdom Park, Disney's Grand Floridian Resort & Spa and Disney's Contemporary Resort.

Viewing Areas F& Some show areas have designated viewing areas for Guests with disabilities. These areas are filled on a first-come, first-served basis. Plan to arrive early, as space is limited. Viewing spaces cannot be reserved or guaranteed. Parties larger than six may be asked to separate and reunite afterwards.

Dining and Shopping Locations Some counter-service and merchandise locations have narrow queues formed by railings that may be difficult for Guests using wheelchairs. At these locations, we suggest that a member of your party order and transport the food, or contact a Cast Member for assistance.

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